

RESOURCE LIST FOR HAWAI'I COUNTY - RESIDENTIAL LANDLORDS & TENANTS (rev. 2/4/26)

PRE-EViction Mediation Program (PEMP)

- **Ku'ikahi Mediation Center (East Hawai'i)**
(808) 935-7844 ext. 2 / landlordtenant@hawaiimediation.org / <https://www.mediationcentersofhawaii.org/>
- **West Hawai'i Mediation Center (West Hawai'i)**
(808) 885-5525 / info@whmediation.org / <https://www.mediationcentersofhawaii.org/>

Rent & Utility Assistance

- **Catholic Charities Hawai'i (rental assistance, utility assistance, financial assistance, among other services)**
(808) 961-7055 / <https://www.catholiccharitieshawaii.org/>
 - **Hawai'i Relief Program (HRP)** - TANF support for rent, mortgage, utilities for families with minor children (up to 4 months of assistance, rent/mortgage up to \$6,000/mo., security deposit up to the maximum of \$6,000, utilities up to \$2,000/mo. per utility, utility deposit up to \$3,000 per utility)
hrp.mail@catholiccharitieshawaii.org / <https://www.catholiccharitieshawaii.org/hawaii-relief-program/>
 - **Statewide Homeless Emergency Grant (SHEG)** - Past-due rent, rental security deposit, first month's rent, utility assistance, utility deposit, etc. for families or individuals who have received an eviction notice
harpassistance@catholiccharitieshawaii.org / <https://www.catholiccharitieshawaii.org/sheg/>
 - **Rent Supplement Program** - Up to \$500/mo. for eligible low-income families who do not owe any back rent
rentsupplement@catholiccharitieshawaii.org / <https://www.catholiccharitieshawaii.org/rent-supplement/>
 - **Supportive Services for Veteran Families (SSVF)** - Assistance with finding temporary or long-term housing
<https://www.catholiccharitieshawaii.org/ssvf/>
- **Hawaiian Community Assets – Kūkulu Kahua Emergency Financial Assistance Program (for Native Hawaiian families)**
(808) 587-7886 / hilofoc@hawaiiancommunity.net / <https://hawaiiancommunity.net/kukulukahua/>

Housing Navigation & Stability Services

- **HOPE Services Hawai'i (rapid re-housing with short-term financial assistance, e.g., 1st month's rent, security and utility deposits, and other resources)**
(808) 935-3050 / info@hopeserviceshawaii.org / <https://hopeserviceshawaii.org/>
- **Neighborhood Place of Puna – The Coordination Center (connect with housing, financial, and other resources)**
(808) 501-1413 / wehelp@neighborhoodplace.org / <https://neighborhoodplaceofpuna.org/the-coordination-center/>
- **Vibrant Hawai'i – Social Service Navigators (connect with rental assistance, SNAP, health insurance, disability applications, employment assistance, childcare services, and other resources)**
 - East Hawai'i Navigator - Genevieve DeRego: (301) 259-1373 / genevieve@vibranthawaii.org
 - West Hawai'i Navigator - Heather Rosehill: (601) 255-7474 / heather@vibranthawaii.org
 - Ka'u Navigator - Amber Franks: (501) 468-0882 / amber@vibranthawaii.org
 - Project Lead - Toni Symons: (808) 481-8096 / toni@vibranthawaii.org

Affordable Housing

- **County of Hawai'i Office of Housing & Community Development (government-subsidized housing)**
Hilo: (808) 961-8379 / Kona: (808) 323-4300 / Section 8: (808) 959-4642 / ohcd@hawaiicounty.gov / <https://www.housing.hawaiicounty.gov/housing-assistance/>
 - **Affordable Housing Dashboard (list of all currently available affordable housing units)**
<https://experience.arcgis.com/experience/f62052d0da604de79fa2b3e1e36370ea/page/Maps/>
 - **If ALREADY living in subsidized housing, 3 types rental subsidy programs available:**
1) Housing Choice Voucher (Section 8); 2) Project Based Voucher (subsidy is attached to the project);
3) Mainstream Vouchers for non-elderly persons with disabilities
- **Hawai'i Public Housing Authority (federal public housing)**
Hawai'i Island: (808) 933-0474 / <https://hpha.hawaii.gov/>

LANDLORD-TENANT INFO

- **Residential Landlord-Tenant Information Center (State Department of Commerce & Consumer Affairs)**
(808) 933-0910 - Monday to Friday 8:00 am - 12:00 noon / https://cca.hawaii.gov/ocp/landlord_tenant/

LEGAL HELP

- **Legal Aid Society of Hawai'i (free civil legal assistance to low-income individuals)**
(800) 499-4302 / <https://www.legalaidhawaii.org/>
 - Phone intake Monday to Friday 9:00 am - 11:30 am & 1:00 pm - 3:30 pm
 - Online intake form: https://lashoi.legalserver.org/modules/matter/extern_intake.php?pid=129&h=daa817&
- **Volunteer Legal Services Hawai'i (legal assistance for low to moderate income community members)**
(808) 313-8210 / <https://www.vlsh.org/>
 - Phone intake Monday to Friday 8:00 am - 4:00 pm
- **Hilo Self-Help Center at the Hilo Courthouse (volunteer attorneys provide limited legal information)**
(808) 909-2845 / https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers
 - Walk-In Tuesdays from 11:15 am - 12:45 pm
 - By phone on Fridays 11:15 am - 12:45 pm
- **Kona Self-Help Center at the Kona Courthouse (volunteer attorneys provide limited legal information)**
(808) 909-2843 / https://www.courts.state.hi.us/general_information/access_to_justice_rooms_self_help_centers
 - Walk-In second and fourth Wednesdays from 11:00 am - 1:00 pm
 - By phone on all other Wednesdays from 11:00 am - 1:00 pm
- **Hawaii State Bar Association (HSBA) Legal Line (volunteer attorneys provide limited legal information by phone)**
(808) 537-1868 – Call Wednesdays from 6:00 pm - 7:00 pm / <https://hsba.org/legal-line>
- **HSBA Lawyer Referral & Information Service (to hire an attorney for your legal issue)**
(808) 537-9140 / LRIS@hsba.org / <http://hawaiilawyerreferral.com/>
- **ABA Free Legal Answers (volunteer attorneys provide free legal answers for low- & moderate-income HI residents)**
<https://hawaii.freelegalanswers.org/>

FINANCIAL & HOUSING COUNSELING

- **Hawaiian Community Assets (Housing & Financial Counseling, Lease-to-Purchase Program, Homebuyer Assistance)**
(808) 587-7886 / hilofoc@hawaiiancommunity.net / <https://hawaiiancommunity.net/>
- **Hawai'i HomeOwnership Center (Foreclosure Prevention & Rental Counseling)**
(808) 523-9500 / <https://www.hihomeownership.org/foreclosure-prevention-hawaii>
- **Legal Aid Society of Hawai'i (Housing Counseling)**
(800) 499-4302 / <https://www.legalaidhawaii.org/>

EMERGENCY SHELTER & FOOD

- **HOPE Services Hawai'i (if experiencing homelessness or received an eviction notice – runs 8 shelters island-wide)**
(808) 935-3050 / info@hopeserviceshawaii.org / <https://hopeserviceshawaii.org/>
- **Neighborhood Place of Puna (Family Resource Center for families with minor children & Hale 'Iki Family Assessment Center, a temporary shelter for families with minor children experiencing homelessness or at-risk of homelessness)**
(808) 501-1413 / <https://neighborhoodplaceofpuna.org/>
- **The Food Basket – Hawai'i Island's Food Bank**
Hilo: (808) 933-6030 / Kona: (808) 322-1418 / <https://www.hawaiifoodbasket.org/>
- **The Salvation Army**
Hilo: (808) 935-1277 / Kona: (808) 326-2330 / Honoka'a: (808) 775-7346