### HOSPITALS AND CLINICS

<table>
<thead>
<tr>
<th>Hospital/Center</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hale Hoola Hamakua</td>
<td>932-4100</td>
</tr>
<tr>
<td>Hamakua Health Center (Honokaa)</td>
<td>775-7204</td>
</tr>
<tr>
<td>Hilo Medical Center</td>
<td>932-3000</td>
</tr>
<tr>
<td>Kau Hospital (Pahala) / Rural Health Clinic</td>
<td>932-4200</td>
</tr>
<tr>
<td>Kohala Health Center</td>
<td>889-6236</td>
</tr>
<tr>
<td>Kohala Hospital (Kapau)</td>
<td>889-6211</td>
</tr>
<tr>
<td>Kona Community Hospital (Kealakekua)</td>
<td>322-9311</td>
</tr>
<tr>
<td>North Hawaii Community Hospital (Waimea)</td>
<td>885-4444</td>
</tr>
<tr>
<td>Puna Community Medical Center</td>
<td>930-6001</td>
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<tr>
<td>West Hawaii Community Health Center</td>
<td>326-5629</td>
</tr>
<tr>
<td>West Hawaii Keiki Health Center (Medical and Dental)</td>
<td>323-8005</td>
</tr>
<tr>
<td>Amazing Tooth Bus (Hamakua and Kohala)</td>
<td>333-8410</td>
</tr>
<tr>
<td>West Hawaii Community Health Center Dental (Adults)</td>
<td>329-0465</td>
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</table>

### Bay Clinic:

### EMERGENCY SHELTERS

<table>
<thead>
<tr>
<th>Shelter</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Hale Ohana Spouse Abuse Shelter</td>
<td>959-8864</td>
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<tr>
<td>Mental Health Kokua</td>
<td>935-7167</td>
</tr>
<tr>
<td>Kona</td>
<td>331-1468</td>
</tr>
<tr>
<td>Salvation Army Family Intervention Services</td>
<td>959-5855</td>
</tr>
<tr>
<td>West Hawaii Domestic Abuse Shelter</td>
<td>959-2301</td>
</tr>
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</table>

### HELP FOR CHILDREN

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Charities Hawaii: Therapeutic Foster Care (Hilo)</td>
<td>961-7000</td>
</tr>
</tbody>
</table>

### CHILD FAMILY SERVICE:
- Providing emergency crisis service through ACCESS line 800-754-6879. Sex abuse treatment service therapeutic foster home program. Alternatives to Violence – ATV.

### CHILD WELFARE SERVICES/DHS:
- Provides protective intervention services to prevent child abuse and/or neglect.
- Hilo: Case Management & Investigation (office) 933-0650
- Hilo: E. Hawaii Child Welfare Services, and Licensing 933-0350
- Islandwide Child Abuse Reporting (24-Hours) 1-800-494-3991

### CHILDREN AND ADOLESCENT MENTAL HEALTH DIVISION/DOH:
- Focus upon special education children with severe emotional disturbances and others who meet certain criteria.

### COMMUNITY SERVICES FOR THE DEVELOPMENTALLY DISABLED/DOH:
- For children & adults who have intellectual disabilities.

### FAMILY SUPPORT HAWAI‘I:
- Provides child/toddler home visitation programs, parent education services, youth development and outreach programs, enhancement of parent/school involvement, fatherhood program, and a family center for information and referrals.

### Hilo Medical Center Extended Care Facility:
- Assisting Hilo families with LTC.

### NEIGHBORHOOD PLACE OF KONA:
- Focus on the well-being of children and families. Prevention of child abuse and neglect in the West Hawaii Community. Referrals.

### NEIGHBORHOOD PLACE OF PUNA:
The Parent Line:
Free statewide confidential telephone line, which offers support and information to parents and other caregivers.
Oahu ................................................................. 1-800-526-1222
Neighbor Islands (Toll Free) ......................... 1-800-816-1222

Partners in Development Foundation, HUI HO'OMALU
Contracted by DHS for foster care recruitment and training.
Hilo ..................................................................... 987-5988
Kona ..................................................................... 896-3829
Oahu .................................................................... 1-800-441-1117

P.A.T.C.H.: People Attentive to Children:
Referral of childcare providers in specific areas. Offering various levels of training for individuals in the Early Childhood field and those interested in starting a child care business in their homes and training for parents.
Hilo ..................................................................... 961-3169
Kona ..................................................................... 322-3500

Project Hawaii, Inc.:
Provides free services to children in homeless situations, with outreach personal hygiene, meals, food, clothing & other emergency needs.
Keaau .................................................................. 987-6018

Queen Liliuokalani Children’s Center
Fulfilling the Queen’s mission with commitment to the orphan and destitute children in the state of Hawaii, with preference given to those of Hawaiian ancestry.
Hilo ..................................................................... 935-9381
Kona ..................................................................... 329-7336

W.I.C. (Women, Infants and Children):
Program that assists with supplemental/nutritional needs of pregnant, postpartum or breastfeeding women and infants/children under age 5.
Hilo ..................................................................... 974-4271/974-4270
Kona ..................................................................... 322-4888
Pahoa/Kau ........................................................... 965-3030

The Island of Hawaii YMCA:
Unique programming focus and clientele from pre-school, childcare services, after school services and health and fitness.
Hilo ..................................................................... 935-3721

YMCA Family Visitation Centers:
Providing safe and neutral environments where parents can visit with children when there is a restraining order or when other concerns exist about the safety of unsupervised visits during custody disputes or instances of family violence and abuse.
Hilo ..................................................................... 464-4020

YWCA Healthy Start Program:
Self/Agency referred. Outreach services, newborn to 3 years.
Hilo ..................................................................... 961-3877

SUPPORT SERVICES

Adult Protective Services/DHS:
Provides protective services to abused, neglected, or financially exploited dependent adults, ages 18 or older.
Hilo ................................................................. 933-8820
Fax ................................................................. 933-8859
Kona ..................................................................... 327-6280
Fax ................................................................. 327-6292

Aloha Independent Living Hawaii:
Serves individuals with disabilities by providing information and referral, peer counseling, advocacy and independent living skills training.
Hilo ..................................................................... 339-7297

Alu Like, Inc.:
Services to Hawaiians. Information and referrals, employment and training, job counseling and placement, technical assistance and education.
Hilo ..................................................................... 961-2625

Alzheimer’s Association:
Provides reliable information about Alzheimer’s disease and related dementias, caregiving issues, and community resources; workshops and training; Safe Return 24/7 wanderer’s registry; and support groups to improve the quality of life for the person with the disease, their families and caregivers, care consultation 24/7 information. www.alz.org/hawaii
Hilo ..................................................................... 981-2111
24/7 Help-line .................................................. 1-800-272-3900

Apria Home Health Care:
Provides complete respiratory and durable medical equipment and supplies for home patients.
Hilo ..................................................................... 969-1211

ARC of Hilo:
Serves people with disabilities with education, vocational and skill training; provides employment and residential help.
Hilo ..................................................................... 935-8534

ARC of Kona .................................................. 323-2626

Big Island Substance Abuse Council (BISAC):
Self/Court referred, individual counseling, group counseling, outpatient services, therapeutic living program and clean and sober housing.
Hilo ..................................................................... 935-4927

Case Management Works:
Provides case management for individuals with work-related disabilities.
Hilo ..................................................................... 961-5590
Fax ..................................................................... 961-5101

Child Family Service – Alternatives to Violence:
Peer counseling, education groups and legal help for women and children. Advocacy and help for battered women. Court mandated groups.
Hilo (Islandwide) .............................................. 935-2188
Keaaukaua .......................................................... 323-2664

Crisis Line of Hawaii:
Suicide hotline, referrals and outreach for youth and adults.
Islandwide (24-Hours) ...................................... 1-800-753-6879

Division of Vocational Rehabilitation Services:
Program for individuals with disabilities who require assistance with employment.
Hilo ................................................................. 974-6444
Kona ..................................................................... 323-0025

Food Basket:
Hilo ..................................................................... 933-6030
Kona ..................................................................... 322-1418

Hawaii Island Adult Care:
Provide day care for elderly adults and adults with Alzheimer’s and dementia.
Hilo ..................................................................... 961-3747

Hawaii Island HIV/AIDS Foundation:
Support, information, and referrals. Free, anonymous HIV/HCV testing.
Hilo ..................................................................... 982-8800
Kona ..................................................................... 331-8177

HeleOn Bus:
Provides public transportation through the Island of Hawaii.
Hilo ..................................................................... 961-8744

TEEN SERVICES

Bay Clinic ~ Teen Clinic Services:
Pregnancy testing, birth control pills, shots, implants, IUDs, condoms, and Emergency Contraception. Testing and treatment for sexually transmitted diseases for males and females. Free, confidential services and referrals for ages 14-18 years. www.bayclinic.org
Hilo Women’s Health Center-Teen Clinic ....... 333-3500
Kau Family Health Center-Teen Clinic .......... 929-7311
Keaau Family Health Center-Teen Clinic ....... 930-0400
Pahoa Family Health Center-Teen Clinic ...... 965-9711

PTeen Clinic Services:
DOE program with pre- and post-natal care. Referrals through school counselors.
Konawaena High School .................................. 329-3433
Kealakehe High School .................................. 327-4300

Love is Respect.org .................................. www.loveisrespect.org ........................................ 1-866-331-9474
Love Shouldn’t Hurt ........................................ http://wycawahawaiiisland.org/what-we-do/teen-dating

Domestic Violence Action Center-Teen Alert Program
http://teen.domesticviolenceactioncenter.org
Oahu .............................................................. 1-808-531-3771
Neighbor Island ............................................. 1-800-690-6200
Email: Teen@stopTheViolence.org

Domestic Violence Action Center
www.stoptheviolence.org
Hilo United Methodist Church Peanut Butter Ministry:
Provides hot dinners for homeless, and anyone in need.
Hilo ................................................................. 935-2144
Fax .............................................................. 935-2160

HOPE Services Hawaii:
Homeless outreach, mental health outreach, drop-in centers, emergency and transitional housing programs, permanent supportive housing programs, representative payee services and SNAP (formerly food stamps) outreach.
Hilo ............................................................. 935-3050

Hospice Programs:
Emotional support, counseling, psychological and social recreation for terminally ill persons and their families. Periodic in-home health nursing services. 24-Hour.
Hilo ............................................................... 969-1733
Kona ............................................................. 324-7700
North Hawaii ............................................... 885-7547

Hui Malama Ola Na Oiwi
Health enhancement services, including disease prevention, health education, family health, health risk screenings, primary care, and traditional healing practices.
Captain Cook ................................................. 323-3618
Hilo ............................................................... 969-9220
Kau ................................................................. 929-9700
Pahoa ............................................................. 965-5521
Waiamea ........................................................ 885-0489

Ka’u Rural Health Community Association:
A resource and distance learning center providing individual and family support. www.krhc.ai.com
Ka’u .............................................................. 928-0101

Kona Community Hospital Lactation Center:
Provides advice and support to mothers who are breastfeeding .................. 322-4482

La Leche League:
Advice, education, midwife services and support to mothers who are breastfeeding. Islandwide ................................................................. 325-3055

Lokahi Treatment Centers:
Addresses mental health, substance abuse, dependency, addiction problems, domestic violence intervention and anger-management services islandwide.
Hilo .............................................................. 969-9292
Honokaa ........................................................ 775-7707
Kohala ............................................................ 889-5099
Kona ............................................................. 331-1175
Waikoloa ........................................................ 883-0922

Maternal and Child Support Services:
Health information and referral, emphasis is on maternal and child health.
Hilo ............................................................... 974-4291

McKenna Recovery Center:
Provides outpatient drug and alcohol treatment and assessments. Offers education, group and individual therapy. Provides DUI assessments and treatment, drug dependence program, treatment for relapse, crisis intervention, depression, and other mental health issues. Offers programs for adolescents and adults.
Hilo .............................................................. 969-7577

Meals on Wheels:
Provides home delivered meals to homebound individuals, age 60+
Hilo ............................................................... 961-8726

Mental Health America of Hawaii:
Provides daily Help Line to assist callers in finding the help they need and a statewide directory of over 700 agencies and organizations.
Islandwide ................................................…….. 1-808-521-1846

Office of Aging:
Responsible for planning, coordinating, advocacy, and administration of programs for older persons in Hawaii County.
Hilo ............................................................... 961-8600/961-8626
Kona ............................................................. 323-4390

Ohana Counseling Services: Alcohol and Addictions Program:
Counseling for potential users. Adult out-patient drug rehabilitation
Hilo ............................................................... 935-4412

Pediatric Hydrocephalus Foundation:
Provides support to families, friends, and children who are diagnosed with Hydrocephalus. www.hydrocephaluskids.org
Statewide ....................................................... 355-8577

Planned Parenthood of Hawaii:
Pregnancy testing, gynecological exams, abortion services, and counseling.
Treatment for sexually transmitted diseases for both males and females. Fee for service.
Islandwide ...................................................... 329-8211

Salvation Army:
Emergency assistance: food and clothing to persons without resources. Special meals and food bags. Assistance in locating missing persons.
Hilo ............................................................... 935-1277
Kona ............................................................. 326-2330

Sexual Assault Support Services/YWCA Hawaii Island:
Free counseling, crisis intervention, prevention, & education for adults and children.
Islandwide Rape/Sexual Assault Crisis Line (24-Hour) ................................ 935-0677
Hilo ............................................................... 961-3877
Kona ............................................................. 334-1624

State of Hawaii DHS/Financial Assistance:
Hamakua/Kamuela ......................................... 775-8854
Kohala ............................................................ 889-7141
Kau/Naalehu ................................................. 939-2421
North Hilo ..................................................... 933-0331
North Kona .................................................... 327-4980
South Hilo ...................................................... 981-2754
South Kona ..................................................... 327-7573

State of Hawaii DOH Counseling Services/Mental Health:
Islandwide ...................................................... 1-800-753-6879
Waiamea ........................................................ 885-1220

State of Hawaii DOH/Public Health Nursing:
Child health guidance including immunizations, developmental screening, and referral, health education, counseling and communicable disease prevention. TB testing.
Hilo ............................................................... 974-6025
Kau/Naalehu .................................................. 939-2400
Kona ............................................................. 322-1500
Waiamea ........................................................ 887-8116

Tutu’s House:
Community health resource center. Support groups, informational programs, lending library, and Internet access focused on health-related topics. Not a referral or treatment center. www.tutushouse.org
Waiamea ........................................................ 885-6777
Email: tutu@tutushouse.org

HOUSING REFERRAL ASSISTANCE

County of Hawaii/Office of Housing and Community Development:
Rental assistance programs.
Hilo ............................................................... 959-4642

Hawaii Public Housing Authority:
Public housing projects.
Hilo ............................................................... 933-0474
Fax ............................................................ 933-0479

Home for Recovery:
Does not offer substance abuse services.
Drug free housing ......................................... 934-7852
Fax ............................................................ 935-7894

EMPLOYMENT AND TRAINING

Alu Like, Inc.:
Services to Hawaiians, information and referrals, employment and training, job counseling and placement, technical assistance and education.
Hilo ............................................................... 961-2625

Big Island Workplace Connection – Workforce Development Division (BIWC – WDD):
Provides no cost services for job placement, job readiness workshops, testing, employment counseling and labor market information. Access to a full service state of the art resource center. Training also available. www.1stop4youths.com
Hilo BIWC ..................................................... 981-2860
Kona BIWC .................................................... 327-4770
Catholic Charities Hawaii – Immigration and Employment Core Services:
Assistance is provided to newly arrived and economically disadvantaged immigrants by offering employment preparation and placement, English language classes, and immigration services. Hilo ................................................................. 961-7030

Goodwill Industries of Hawaii, Inc.:
Provides job readiness training, job placement and retention services for participants and employers. Serves low-income adults, out of school youth, and people with disabilities. Visit our retail store! www.higoodwill.org Hilo Office ................................................................. 961-0307
Hilo Retail Store ..................................................... 961-6427
Kona Office .................................................................. 443-5850
Kona Retail Store ..................................................... 443-5858

Hawaii County Economic Opportunity Council (HCEOC):
Provides employment readiness and job placement and retention services for low-income persons and for immigrants. HCEOC offers services ranging from transportation to educational programs for children and youth. Main Office ................................................................. 961-2681

LEGAL HELP

Hawaii County Prosecuting Attorney’s Office:
Presentation of criminal cases before the courts. Hilo ................................................................. 961-0466
Kea’au ........................................................................... 322-2552

Hawaii Disability Rights Center:
Hawaii’s protection and advocacy system for people with disabilities. Hawaii’s client assistance program. www.info@hawaiidisabilityrights.org
Honolulu ................................................................... 1-800-882-1057

Hawaii State Child Support Enforcement Agency:
Assistance in establishing paternity, child support, and enforcement of support. Enforcement of spousal support via child support court order. www.hawaii.gov/ag/csea
Islandwide ........................................................................ 933-8802
Fax .............................................................................. 933-0300

Hawaii State Office of the Public Defender:
Free defense if charged with a crime punishable by jail and if income qualified. Hilo ........................................................................... 974-4571
Kona .............................................................................. 322-1945

Legal Aid Society of Hawaii:
Free consultation if income qualified. Uncontested divorces, child custody, senior program. Hilo ........................................................................... 961-2851
Kona .............................................................................. 329-3910

Victim Witness Assistance Program:
Victim support and counseling. Hilo ........................................................................... 934-3306
Kona .............................................................................. 322-2552

Volunteer Legal Services of Hawaii:
The only organization in the state whose sole mission is to serve Hawaii’s low-income community through volunteer activities. Honolulu ................................................................. 1-808-528-7046

DEAF SERVICES

Department of Human Services:
Division of Vocational Rehabilitation & Services for the Blind ............................................. 974-6444

Sprint Relay Service for the Hearing and Speech Impaired:
Speech to Speech ............................................................. 1-877-447-8711
Text (TTY) ................................................................. 711 or 1-877-447-5990
Voice ................................................................. 711 or 1-877-447-5991

OTHER USEFUL SERVICES

ACCESS (24-Hours):
Crisis services and access to adult mental health division services. Statewide ................................................................. 1-800-753-6879

Aloha United Way 211:
Operates a help line which provides information on and referrals to community service agencies and programs that are statewide. Statewide ................................................................. 211

American Cancer Society:
Offers services and referrals for cancer patients and their families, cancer related information, community education, and volunteer opportunities. www.cancer.org
Main Office ........................................................................... 935-0025
National 24-Hour Call Center ................................................................. 1-800-227-2345

Veteran Services

Office of Veterans Services:
Providing referral and information for veterans; advocates. Hilo ................................................................. 933-0315

VA Community Based Outpatient Clinic:
Medical services for eligible veterans. Hilo ........................................................................... 935-3781
Kona .............................................................................. 329-0774
Veterans Crisis Line ................................................................. 1-800-273-8255

Vet Center:
Individual/couple/family counseling, groups, referrals. Hilo ................................................................. 969-3833
Kona .............................................................................. 329-0574

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