

Hawai'i's eviction mediation program following the end of the state moratorium

What You Should Know as a Tenant

Starting August 7, 2021, if you receive a notice from your landlord telling you that they will evict you for rent that you owe and you live in the County of Hawai'i, immediately contact the mediation center on your side of the island to schedule a FREE mediation.

If your rental unit is in East Hawai'i, contact Ku'ikahi Mediation Center (see below).

If your rental unit is in West Hawai'i, contact West Hawai'i Mediation Center (see below).

What is Mediation?

- Mediation provides you with the **opportunity to negotiate** a payment plan with your landlord, or help you agree on applying for rental assistance together, or even help you negotiate new terms to your lease (if the landlord agrees), so you will not be evicted.
- Mediation is not part of the legal system and there is **no cost to participate**. It is safe, private, and you make your own decisions.

What Can I Expect?

- You will **work with a mediator** who does not take sides or tell you what to do.
- You will first **meet together with the mediator** and your landlord, and then you will **meet privately with the mediator** without your landlord present.
- If you are not comfortable being in the same meeting with your landlord, **you do not need to do so**.
- If you reach an agreement with your landlord, the **mediator will put the agreement in writing** and then you and your landlord will not have to go to court.
- If English is not your primary language, the mediation center will **provide you with an interpreter**.
- Meetings are held **remotely through Zoom**. If you do not have online access, the mediation center will help you make arrangements.

EAST HAWAI'I



Phone: (808) 935-7844 ext. 8

Email: landlordtenant@hawaiimediation.org

Web: hawaiimediation.org/landlordtenant/

101 AUPUNI STREET, SUITE PH 1014 B-2, HILO, HI 96720

WEST HAWAI'I



West Hawai'i
Mediation Center

Phone: (808) 664-0991

Email: ksims@whmediation.org

Web: whmediation.org/our-services/landlord-tenant/

P.O. BOX 7020, KAMUELA, HI 96743